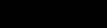
Rescue In-App Support iOS SDK













Contents

Overview

The Rescue In-App Support iOS SDK allows your customers to establish a Rescue support session within your app.

Take advantage of In-App Support:

- Gain access to end-user app issues and enable quicker diagnosis and problem resolution without the end-user ever leaving the app.
- Optimize the customer experience with a seamless, intuitive customer support solution.
- Reduce app abandonment levels.
- Maximize customer satisfaction.

Get the SDK from GitHub

Tip: Developing for Android? Take a look at our *In-App Support SDK for Android documentation* at *https://developer.goto.com*.

Capabilities

The SDK enables your technician to use the following features with LogMeIn Rescue Technician Console:

- Retrieve device information.
- Chat with the end-user.
- Send a URL.
- See the device's screen.
- See video stream from the user's camera (depending on configuration).
- Annotate the app's screen.
- Use VoIP audio connection (depending on configuration).



Restriction: The Rescue Technician Console does not currently support VoIP audio connection.

Note: When using the In-App Support SDK with your app, memory and CPU utilization, power consumption as well as network data usage may increase.

Introduction



Tip: If you are not familiar with Rescue, get started with our *quickstart guide*. For advanced configuration options, see the related *Administration Center User Guide*.

Developer Documentation

For detailed information, see the Rescue In-App iOS SDK wiki.



Note: The iOS and Android SDK are not compatible with EU hosted Rescue accounts or endpoints.